



## PetExec 3.8 Feature List

The PetExec 3.8 update is primarily a systems update, including updating to the latest version of software and an infrastructure move to Amazon Web Services (AWS), providing extensive growth capabilities to set the stage for our future updates. We are also taking advantage of AWS to update our database technology for additional speed, reliability and growth.

1. **Curbside service feature**
  - Pet parents can easily notify you when they are arriving for curbside service. They can create events for picking up or dropping off and employees can manage curbside events to easily see who is on the way or who has arrived.
2. **Improved global search**
  - You can now search by pet/owner first name and owner last name to quickly find a pet/owner record.
3. **Updated look and feel for all downloadable spreadsheets.**
  - Added headers with report/data details.
  - Improved formatting for printing.
  - Added filter options.
  - Added formatting to improve readability. (i.e. added cell borders, re-sized columns, formatted/re-organized data etc.)
4. **Improving email deliverability by analyzing undelivered emails and taking action on bad email addresses.**
  - Packmates will no longer receive emails in their company inbox for undelivered emails.
  - Instead, PetExec is parsing undelivered emails to extract bad email addresses and disabling future email communications.
  - Bounced emails due to bad email addresses can be viewed in PetExec in the "Email Bounce Report".
5. **Additional employee notifications:**
  - New notification types for the following activities/events:

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- Employee Record Added/Modified/Deleted
- Employee Type Record Added/Modified/Deleted
- Curbside Notification
- Bounced Email(s)
- Recurring Billing Failed

**6. Additional feature enhancements:**

- Payroll report changes providing additional visibility to changed/deleted entries.
- Deleted boarding totals report.
- PetExec is now logging emails that are sent from the pet owner (via the app or owner portal) to the business.
- Integrated refunds for Bambora (beanstream).
- Added “Tik Tok” to the social media links.
- Changed behavior related to “required” [vaccination types](#).
- Added Captcha to the new owner registration page and the owner payment page in the owner portal.