



Pet Detect Set Up Guide

Overview

This document provides an overview of setting up your PetDetect printer, downloading the print drivers, and the print settings based on your device and browser.

This document assumes you have already set up the PetDetect print drivers provided by PetDetect. If you need to download drivers, the following contains a link:

[PetDetect/Idexx Print Drivers](#)

Supported Browsers

Windows 10

Chrome, Firefox, Edge

Macintosh

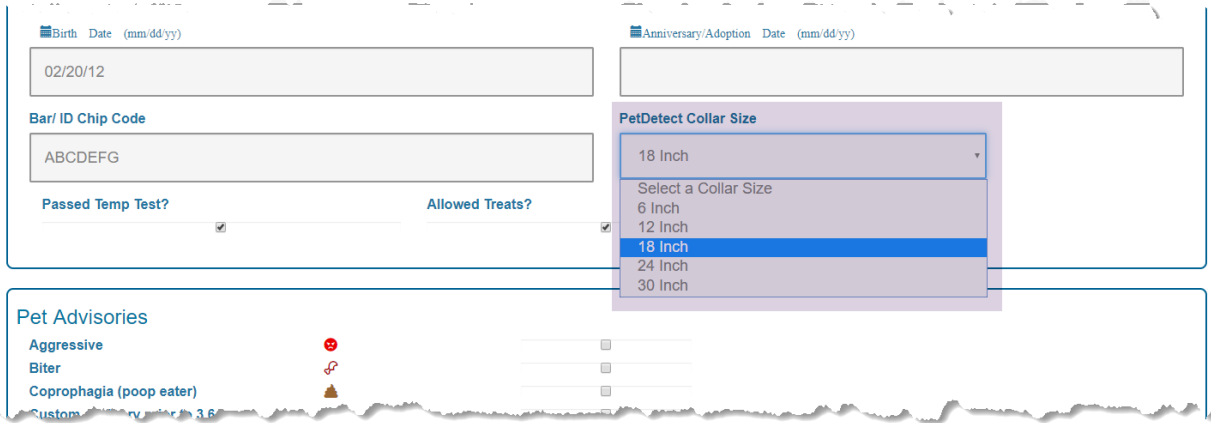
Chrome, Firefox, Safari *

*Safari can only download or click to preview and print from there.

** Internet Explorer doesn't support inline PDFs, there is an option to download it which can then be printed. Internet explorer is not a recommended browser.

PetDetect Basics

PetDetect was designed to print in 6" segments fixed-width segments. This setting is controlled under the add/modify pet section of PetExec. In the example below, an 18 inch collar will result in printing three 6" segments. PetExec supports 6, 12, 18, 24 and 30 inch collars.

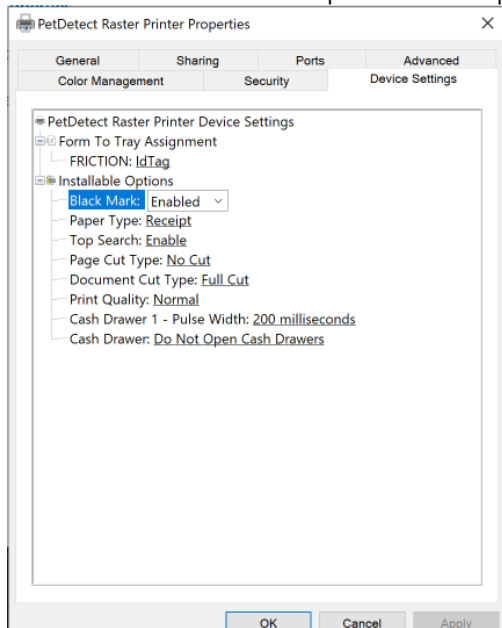


Each PetDetect label contains a black marker on the back every 6" which delineates each segment.

Driver Set Up

Windows 10

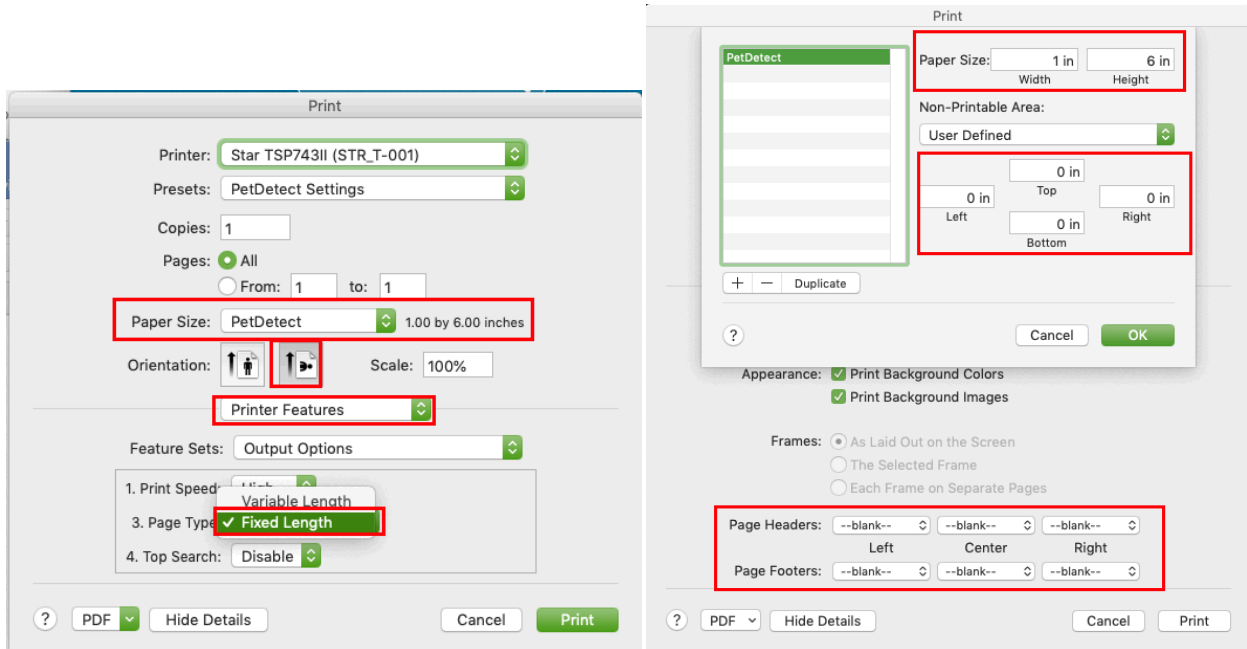
Once the driver is set up per PetDetect's included driver, there is no further setup. The PetDetect Driver sets up a custom page size and sets the "Black Mark" as "Enabled".



Macintosh

PetDetect includes an Open Source driver using the Star Micronics CUPs driver. Once installed, it is best to set up a custom page size as they don't include the

PetDetect size by default or set the “Page Type” option to “Fixed Length”. If the PC driver or printer is set to “Black Mark – Enabled” and the Macintosh driver is not, extra label segments will be generated when printing. If the Mac is the only connected device, either can be used.



In your print settings, make sure the margins are set to “0”, and turn off any header or footer text the browser may be set to print.

Printing Labels/PetDetect Collars

Windows 10 – Chrome

Modify Boarding Schedule x PetDetect Labels x +

Not secure | 10.0.1.2/admin/printPetDetectCollar.php?petid=23193&lboardingid=4615418&bbid=5773508

Print
Total: 3 sheets of paper
Print Cancel

Destination PetDetect Raster Pri

Pages All
 e.g. 1-5, 8, 11-13

Copies 1

Color Black and white

More settings

Paper size IdTag

Pages per sheet 1

Scale Fit to page
100

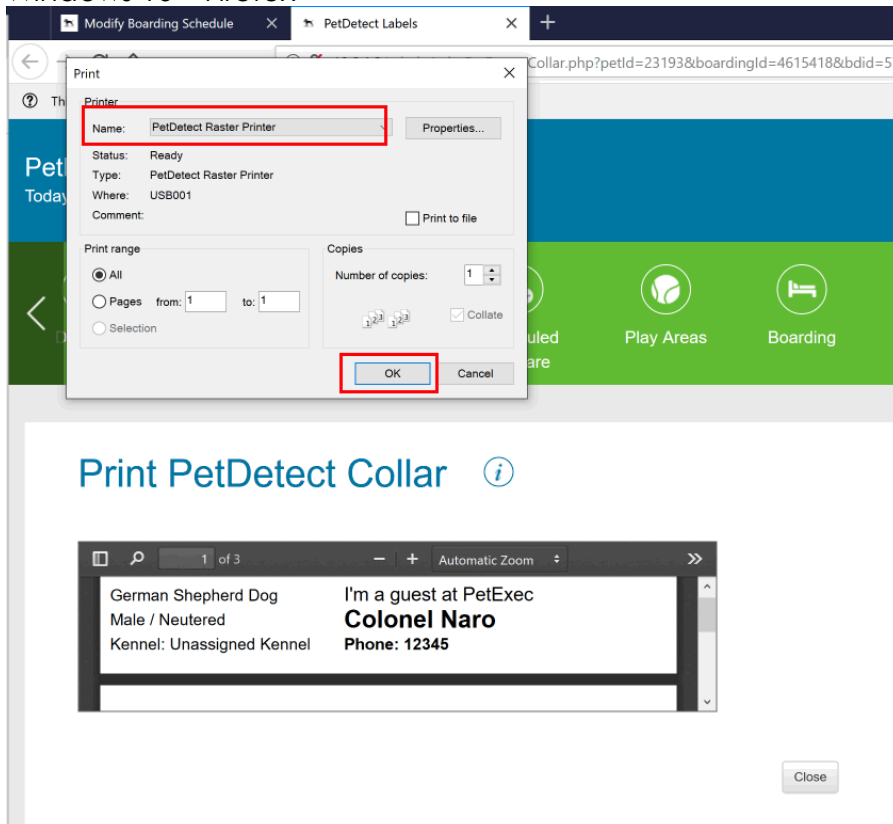
Print using system dialog... (Ctrl+Shift+P)

German Shepherd Dog I'm a guest at PetExec
Male / Neutered **Colonel Naro**
Kennel: Unassigned Kennel Phone: 12345

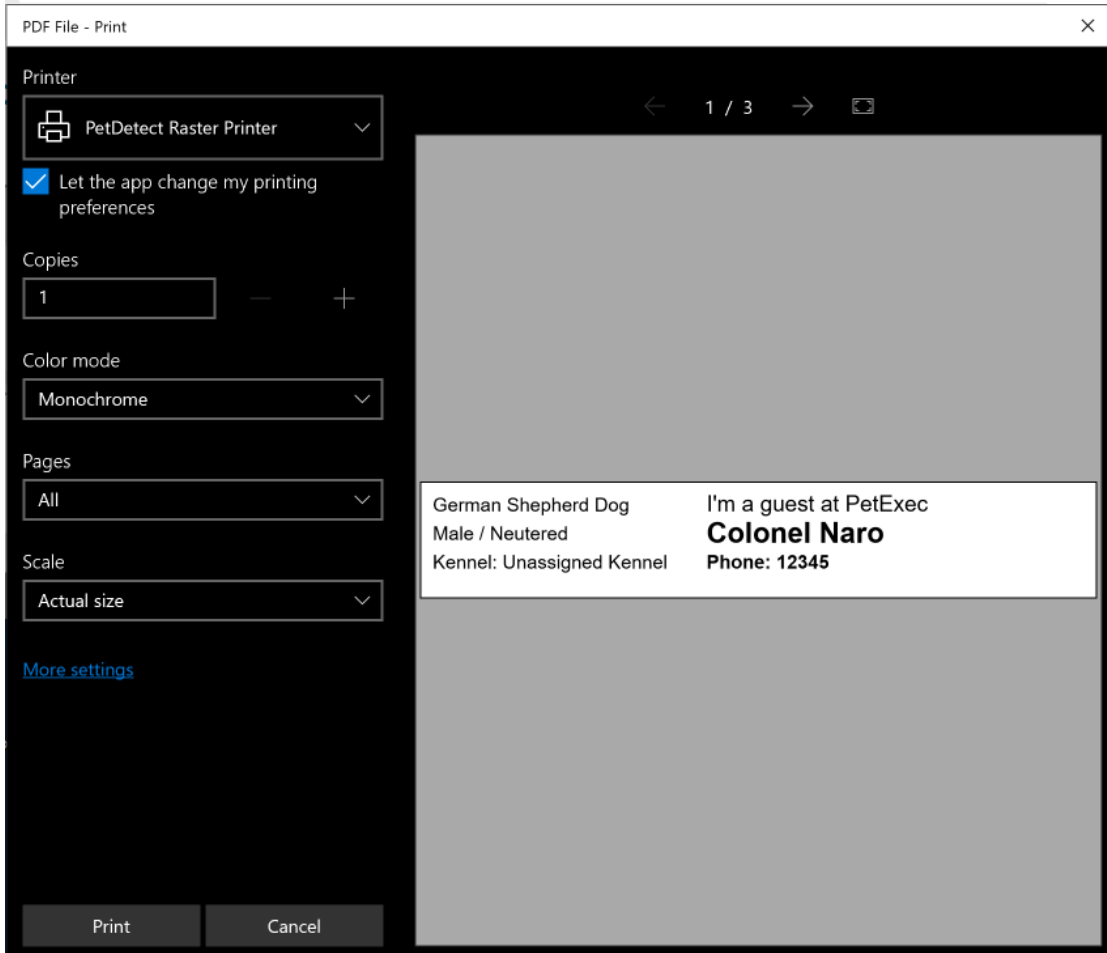
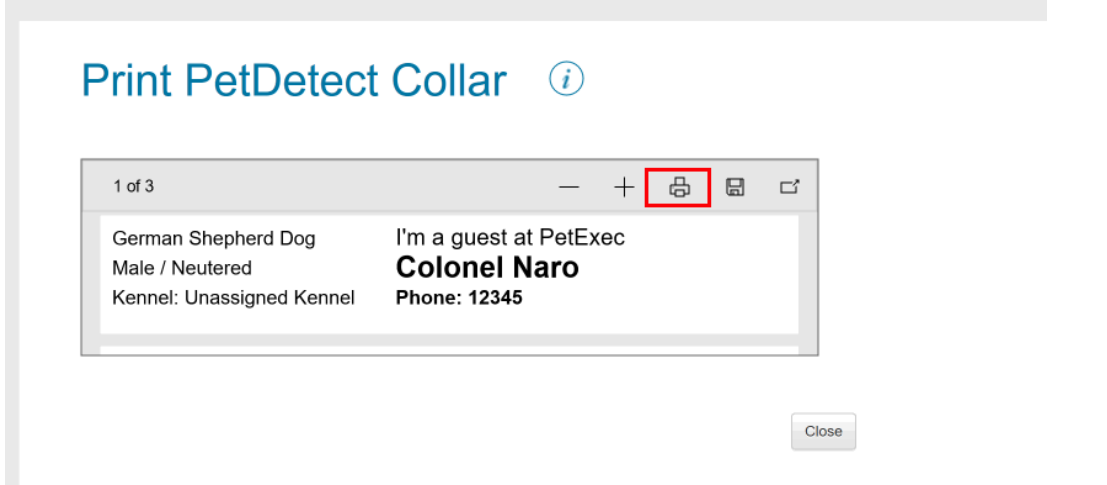
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Windows 10 – Firefox



Windows 10 – Edge



Macintosh – Chrome

Note: We are setting an available print size of 52.5mm * 150 mm, an available page size. The width is correct and the PDF also sets the size, so this appears to work as an alternative to setting up a custom page size.

Print
Total: 3 sheets of paper

Destination Star TSP743II (€) ▾

Pages All
 e.g. 1-5, 8, 11-13

Copies

Paper size ▾

Pages per sheet ▾

Scale Fit to page

Print using system dialog... (⌘+P)

Great Pyrenees Male / Neutered Kennel: Unassigned Kennel	I'm a guest at PetExec Bob Naro Phone: 12345
Great Pyrenees Male / Neutered Kennel: Unassigned Kennel	I'm a guest at PetExec Bob Naro Phone: 12345
Great Pyrenees Male / Neutered Kennel: Unassigned Kennel	I'm a guest at PetExec Bob Naro Phone: 12345

Macintosh – Firefox

Firefox doesn't include a print preview on the Mac. We recommend the following page setup.



Macintosh – Safari

Safari no longer supports automatically printing the PDF, so it requires a second step in order to print. Once the label is generated, click on the “Preview” icon to preview then print the label.

