

Overview of PetExec's Owner Portal & Mobile App



Owners can be given access to their own browser based PetExec portal and/or the Mobile App. They can perform multiple tasks themselves, this saves you time and money so that you can focus on what matters most to both of you – your guests!

The PetExec Owner Portal is accessed through any web browser on any device, the mobile App is an iOS App available for your owners to download from the App Store and use on any iOS device. The Owner Portal is free to you and your pet owners. The Mobile App is free to your pet owners but requires a monthly subscription for your business to offer it to your clients.

If you are using the owner portal today, then your business should be ready to launch the PetExec Mobile App.

Whatever preferences you have enabled for the Owner Portal will apply to the Mobile App.

This document gives a high-level overview of the Owner Portal and app functionality.

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How does an owner get access?

Owners will use the same credentials to login to either the Owner Portal and/or the Mobile App.

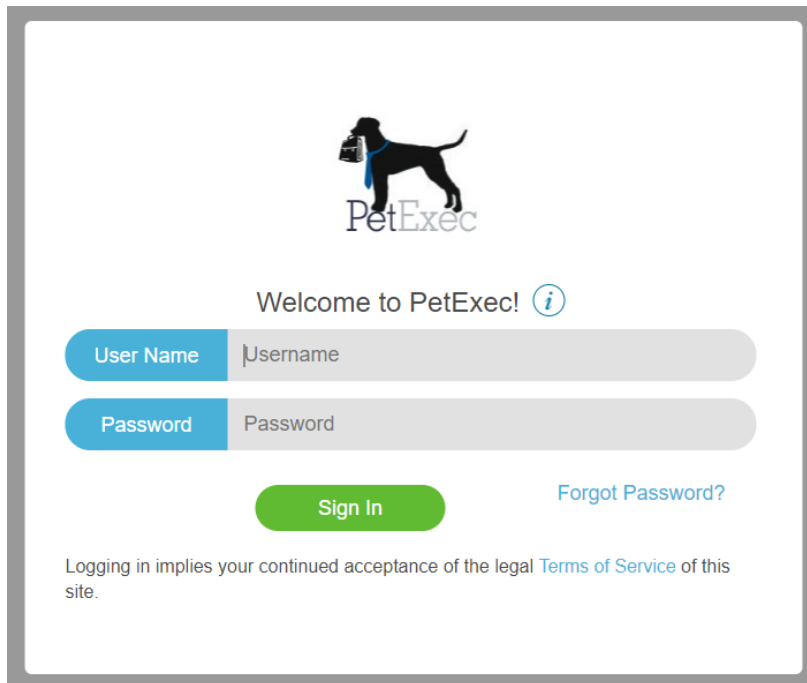
A pet owner will need to be set up in your system, either by you adding them and assigning them a username/password, or by your owners registering themselves in your system using your company's unique link.

Once they have a username and password, they log in using the login page at <https://secure.petexec.net/login.php>.

The Mobile App can be downloaded from the App Store.

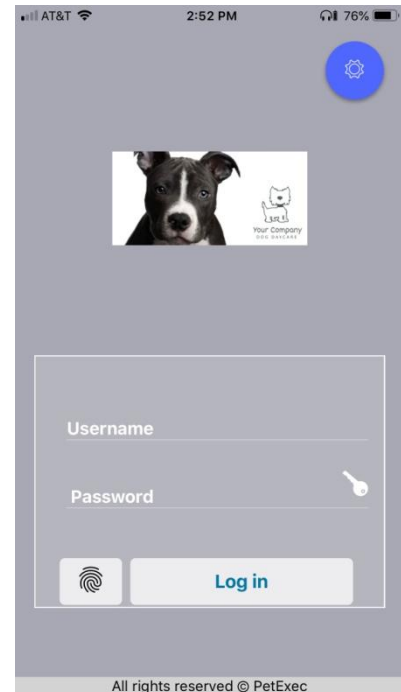
There are customization options for the App login screen.

Owner Portal Login screen:



The Owner Portal Login screen features the PetExec logo at the top, which includes a silhouette of a dog. Below the logo is a welcome message: "Welcome to PetExec!" with an information icon. The login form consists of two input fields: "User Name" with a placeholder "Username" and "Password" with a placeholder "Password". A green "Sign In" button is positioned below the fields, and a blue "Forgot Password?" link is to its right. At the bottom, a disclaimer states: "Logging in implies your continued acceptance of the legal Terms of Service of this site."

App Login Screen



The App Login Screen is displayed on a mobile device. At the top, there is a status bar with "AT&T", signal strength, Wi-Fi, time "2:52 PM", and battery "76%". A blue settings gear icon is in the top right. Below is a profile picture of a dog and a logo for "LARKS Your Company Dog Daycare". The login form has "Username" and "Password" fields, with a key icon for password visibility. A fingerprint icon is on the left of the "Log in" button. The footer reads "All rights reserved © PetExec".

What can owners accomplish from their portal/app? PetExec gives **you** the tools to configure the privileges to fit your business needs. Here is a list of options:

1. Add & modify their own personal information
 - Add & modify pet information
 - Maintain credit card information
 - View, sign, and print contracts (sign with a username & password validation or using a digital signature)
 - Upload files
2. Schedule or request daycare appointments
3. Schedule or request boarding appointments
 - Include additional services like grooming or scheduled services
 - Include boarding add-ons
 - Make a deposit (must be integrated with First Data)
 - Businesses can require deposits and set either a minimum amount or a percentage of the boarding services.
 - Modify a boarding appointment
 - Add themselves to a wait list if you are full
4. Request a grooming appointment
5. Request a scheduled service
6. View scheduled appointments in all-inclusive calendar. Click to add calendar events to their personal calendar.
7. View purchase history

8. View package status
9. Purchase daycare packages, boarding packages, and/or other packages and make payments (must be integrated with First Data)
10. Send email to your company's email address (only from owner portal at this time).
11. View personal notes from you (only from owner portal at this time)
12. Have a shortcut to your webcam site (only from owner portal at this time??)

These options are configurable, so you can enable/disable options to customize the owner portal/app. PetExec offers a lot of flexibility in this area, so be sure to review the options and enable only those that work for your company. For example, if you want owners to register themselves, but not be allowed to schedule any appointments until it's confirmed that their pets pass the temperament test, PetExec can do just that!!

What does the owner portal look like? Below is an example. In this particular image, all of the privileges have been enabled for demonstration purposes.

Design a unique message for all portal users

Communicate with individual owners via the portal.

PetExec provides the flexibility to select the combinations of privileges needed! Here is an overview of what is available.

Vaccination records have expired? No problem! PetExec keeps owners informed! You even have the option to prevent owners from scheduling services if their pets have expired vaccinations on file!

Welcome Packmates!
 This message can be customized to fit your business's style. Use this space to provide customized messaging to your Pet Owners/Clients. For example, business hours, contact information, business policies or important announcements. You can include images or a logo as well. This information can be updated in Company Preferences-->Maintain Company Information-->Owner Message

Personal Notes from PetExec Training
 01/10/2019 12:50 PM -
 Roxy and Reagan are having a great time, enjoy your vacation and we will see you when you get home!

PetExec Training Menu Options

Account Details	Services	Packages
Personal Info	Schedule a Boarding Time	Boarding Package History
Pet Info	Modify Boarding Time	Daycare Package History
Credit Cards On File	Schedule Daycare	Other Package History
File Uploads	Request a Grooming	Purchase a Package
Contracts/Agreements	Request Other Services	
Make a Payment	Group Training Request	
Purchase History	My Calendar	

Vaccination Status

This area is being displayed because your pet appears to have expired or unset vaccinations. Please contact PetExec Training to update your pet's vaccinations or your pet to schedule your vaccination updates.

Pet Name	Vaccination Type	Date
Bordetella		11/07/2018
Reagan Jones	Distemper	11/07/2018
Roxy Jones	Bordetella	06/24/2018

What does the mobile app look like? Below are some examples of screens available on the mobile app. Screens and options will vary based on your application preference settings. For additional details on the mobile app, please visit our website: [PetExec Mobile App](#)

